



Temporary Customer Support Agent

You will be responsible for calling our clients to confirm enrollment in a particular benefit program and assisting them with resetting passwords and logging into our website, if needed. Scripts and training are provided.

Background checks will be performed.

This is a temporary role starting 11/19/2024 and running to 12/13/2024. (You will not work 11/27-11/29 for the Thanksgiving Holiday)

Office hours are 8:30 am - 5:30 pm, Monday-Friday.

You must be able to start on 11/19/2024! This will be a paid training day.

The position pays \$17.00/hour.

Qualifications

Education and Experience

- High School Diploma - minimum
- 2 years of customer service experience

Skills

- Ability to navigate phone systems, websites, and other technology
- Working knowledge of Microsoft Office Suite
- Professional phone etiquette

Mezrah Consulting Culture

- **Fun:** At the core of everything we do
- **Honesty:** Open and honest communication is paramount and valued
- **Integrity:** We stand behind our commitments to our employees and clients alike
- **Innovation:** We embrace change and are always thinking with a vision toward the future, creating new strategies and simplifying complex ideas
- **Focus:** Growing business by growing our people